

Frequently Asked Questions

Reserving your puppy:

A non-refundable deposit of \$500 will hold your puppy. In the event there is not a puppy born of the sex you requested and you do not choose a different puppy if available the deposit will be refundable. The deposit will be applied towards the full purchase price of your puppy. Deposit can be in the form of Zelle: hrcolbourn@gmail.com Venmo: @Heidi-Colbourn

How will I know when puppies are coming:

I will communicate an estimated delivery date.

Steps to adopting a puppy:

1. Fill out our puppy application, upon approval the deposit will be accepted to reserve your puppy.
2. I will also communicate the following after birth:
 1. Picture of the litter, count of males vs. females, and a few individual pictures
 2. Date of birth and date puppies will be available for pick up.
 3. We will send puppy photos and videos as they are growing.

Choosing your puppy:

Individual puppies are “chosen” between 5 to 6 weeks of age when personalities and physical traits become more apparent. This can be done in person or via FaceTime, whichever is preferred. Choosing your puppy is done by order of reservation; for example 1st deposit on males gets 1st choice male and so on... Between 5 and 6 weeks is when families get to come visit the puppies and take their pick at this time. If you are unable to make a trip or if your puppy is being delivered, I will then send you a few different pictures and tell you a little about each of the puppies personalities for you to choose from.

Our puppies come with:

- 2-Year Health Guarantee against life threatening congenital/genetic defects
- Licensed Veterinary wellness exam at 7 weeks old, fecal test, 1st Vaccinations
- Deworming at 2,4,6 & 8 weeks
- Health record with vaccination
- Baggie of their current puppy food

- Mom's scent toy
- Early neurological stimulation, enrichment and early socialization
- Litter box training
- Small Baggie of their current puppy food

Final Payment:

The remaining balance for your puppy (including any delivery fees) will be due at the time your puppy reaches 8 weeks of age. The remaining balance can be paid in cash, Venmo or Zelle.

Questions: I am happy to help with questions now and after you have taken your puppy home.

All puppies are sold as family pets. We require you to sign a contract. Breeder reserves the right to keep 1st pick of any litter.